Synergy SKY CONNECT

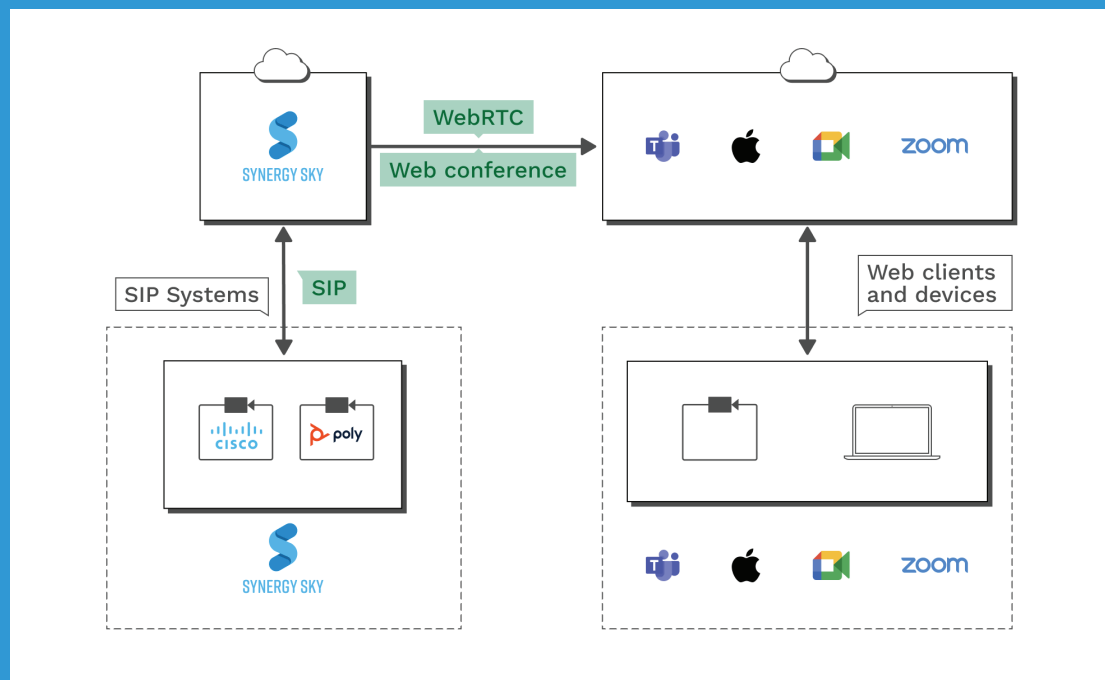## THE ONLY SERVICE YOUR VIDEO DEVICE NEEDS

CONNECT is an award-winning* standards-based gateway that effortlessly connects any SIP video device (Cisco, Poly, LifeSize, etc.) to all major web platforms (Microsoft Teams, Zoom, Google Meet, FaceTime, and Webex).

CONNECT consists of two components:

A cloud-based service delivered by Synergy SKY via its global datacenters, and an on-premises component that is deployed within your organization. The latter component can be hosted in most virtualization environments.

This implementation ensures data privacy while providing the scale and flexibility of a cloud service.

(Image: Diagrams showing Synergy SKY connecting to SIP systems and web conferencing platforms like Teams, Zoom, Google Meet, and Webex)

The multi-vendor standards based video gateway

BENEFITS

Flexible: Join meetings with one click, whether on-prem, hybrid, or cloud. Works with all Cisco and Poly devices, regardless of model. Two models of ad-hoc joining features gives full flexibility to user scenarios where meeting rooms are not booked. Join-by-ID and CONNECT GO.

User friendly: Start all meetings on-time. No training needed. Book video meetings just like in-person meetings—no extra steps required.

Sustainable: With Synergy SKY your SIP video device gets interoperability, control, and SIP registration. It works regardless of the type and model of device, making it a sustainable solution. It is an easy way to optimize setups.

Future proof: Interoperability-in-the-cloud is ready to support other web conference platforms and new features.

SYNERGY SKY

KEY FEATURES

Synergy SKY is the only service that delivers a native Teams / Google / Zoom / FaceTime layout experience to SIP video conference devices.

SIP TO TEAMS, ZOOM, GOOGLE AND FACETIME INTEROPERABILITY

- Presentation and application sharing between Cisco/Poly/SIP devices and web meetings (Teams, Zoom etc.)
- Meeting interactions on SIP devices: Raise hand, Change layout, Participants list, Open chat pane, Send and See Emojis
- Live Captions (CC) in Teams, Zoom and Google meetings

VIDEO CONFERENCING

- One-click-to-join to all meetings from Cisco, Poly and LifeSize**
- No-show detection alerts to admin or user by sensors
- Lobby Auto Admit for approved SIP devices in Teams
- White glove service with conference control features
- Multi-vendor utilization reports
- SIP registrar and calling service
- Join by ID. Ad-hoc dial into Teams, Google and Zoom meetings
- In-Room booking of Webex and Teams meetings and room on Cisco Touch

MEETING ROOM OPTIMIZATION

- Participant count and utilization reports in rooms with Cisco or Synergy sensors.
- Notifications sent when video device is not compatible with meeting invitation
- Auto release of rooms when no-show

Specification	Description
Management Suite	
Calendars supported	Microsoft Exchange: On-premise, Microsoft 365, and Microsoft GCC Google Calendar: Commercial and Federal
Endpoint compatibility	Cisco OBTP: Board Pro 55, Board Pro 75, C-series, Desk, Desk Mini, Desk Pro, DX-series, EX-series, MX-series, Room Bar, Room Bar Pro, Room Kit, Room Kit EQ, Room Kit Mini, SX-series, TX-series, IX-series, Webex devices Poly/Polycom OTD: HDX, Group-series, Trio, Studio X series.
Interoperability	
SIP registrar compatibility	Cisco: CUCM, VCS and WebEx.
Endpoint compatibility	Cisco: Board Pro 55, Board Pro 75, C-series, Desk, Desk Mini, Desk Pro, DX-series, EX-series, MX-series, Room Bar, Room Bar Pro, Room Kit, Room Kit EQ, Room Kit Mini, SX-series and Webex devices Poly/Polycom: HDX, Group-series and Studio X-series
Bandwidth support	Up to 6000kbs
Resolutions/frame rate	Up to 1080p30 fps
Video standards	H.264
Audio standards	G.711, Opus 8 - 48KhZ
Protocols	SIP, SRTP/SRTCP, RTP/RTCP
Encryption	TLS, AES

**PLATFORMS SUPPORTED
Synergy SKY CONNECT can be integrated into the workflows of Microsoft Teams, Webex, Cisco CMS, Pexip, Google Meet, BlueJeans, Zoom, and other VMR providers to grant easy scheduling and one-click-to-join button for all meetings.